

West Sussex

Stonham Outreach Service

Information for clients, relatives, carers, referrers and professionals



We work in collaboration with Worth Services, to provide seamless support to people affected by domestic violence or abuse.

We offer this holistic approach in many ways, to include:

- Face to face support and group sessions
- Telephone, email and Skype.

The service is available to people aged 16 and above who live in, work in, are visiting, or relocating to West Sussex. The aims of the service are to:

- support you to move on with your life
- help you to overcome and understand what has happened
- enable you and your family to be safe
- enable you to achieve your goals.

The support on offer

The service provides different levels of support depending on your needs and aspirations. Support may include:

- Housing
- Financial matters
- Children and families
- Legal
- Healthy living and wellbeing
- Relationships
- Substance misuse and addiction
- Mental health and physical health issues
- Emotional wellbeing

We can advocate and signpost and seek to support you in a personalised approach appropriate to your needs.

We encourage client influence and regard any client engagement, consultation and feedback to be crucial to delivering exceptional services in the community.

How the service works

When using our service, you will receive:

- Respect and confidentiality
- Liaison between the outreach service and any other agencies involved in your support
- Regular support sessions and reviews using our client led support plan My Way Forward

We have a referral and case allocation procedure that ensures clients are assessed appropriately.

We work collaboratively with Worth High Risk Independent Domestic Violence Advocate service to identify the most appropriate level of support for you.

About Stonham

Stonham's continued success is in providing specialist services customised to local needs. With over 500 services around the country, Stonham is England's largest specialist provider of housing and support. We help over 20,000 people every year some of whom are the most socially excluded people in society.

Some clients live in Stonham services whilst others live in their own homes with our support. Our services are designed with local people in mind providing high standards of specialist support for specific client groups.

We work with:

- young people leaving care, single homeless people and refugees
- people with mental health problems
- people with learning disabilities or physical disabilities
- people who have been in prison
- men, women and their children who are escaping domestic violence
- people with drug and/or alcohol dependency problems.

When using Stonham, clients receive:

- respect and confidentiality
- good liaison between Stonham staff and others involved in their care and support
- regular visits and reviews from allocated workers
- consultation about the service they receive and the right to challenge, complain and praise
- the right to change their mind.

How to use the service

To apply to the service or for more information you can contact us at:

Email:

Westsussexstonhamoutreach
service@homegroup.org.uk

Tel: 01903 205111 x 85429

Contact:

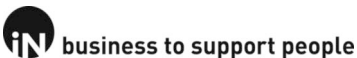
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business to support people

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